



MANAGED SERVICES

As a nationwide solutions provider, Renaissance Systems, Inc., RSI, consults, architects, implements and supports complete IT and cybersecurity initiatives. Whether we are working side-by-side your IT team or existing managed services provider, our IT and security experts will address immediate remediation needs and establish a baseline of your environment and security needs.

Maximize your IT spend, reduce timelines for implementations, stay within budget, and bring your IT roadmap in focus. With project management and coordination layered into every engagement, clients easily achieve their IT operations objectives.

Whether you're a small operation or mid-enterprise organization, clients who engage RSI for IT services receive complete consultation, can solve problems faster and have a single point of contact with their vendors. Our team of IT experts will operate side-by-side your IT organization to help you achieve your objectives, leverage your existing infrastructure, or advance your operations into new technologies.



Delivering Live, US-Based Technical Support

At RSI, managed services is more than just watching your network. It's about being engaged with your IT team, proactively coordinating projects with vendors, and ensuring your network assets are available, scalable and protected. Our wide range of processes and functions will result in improved operations and predictable IT spending.

- 8x5 Live Tech Support (Business Hours)
- Software & Firmware Updates
- Patch Management
- End-Point Monitoring & Security
- Monitoring up/down status
- Vendor Management and Coordination
- Strategic Technology Planning
- New User Assistance
- Moves-Adds-Changes
- Microsoft Office 365 License
- Data Backup & Recovery
- Active Endpoint Protection
- Remote Access Support

All RSI Managed IT Services clients receive:

- 8x5 Live Tech Support (Business Hours)
- Comprehensive Onboarding Services
- Dedicated Support - the entire team will know how to service your organization
- Network Monitoring

Custom Office Technology Bundles

RSI will source a customized technology bundle that may include Laptop, Monitor, Docking Station, Wireless Keyboard, Mouse, Surge Protector, and more.

About RSI: Since 1982, RSI has provided innovative technology solutions, advanced professional services and fully automated solutions for effective business workflow. With RSI, clients realize that relationships matter, and our quality is embedded into our culture. Through our proven Assess-Remediate-Maintain process, RSI helps clients manage complexity and drive a return on your IT investment. We serve the enterprise with proactive cyber security solutions, custom software development for business process improvement, and advanced IT operations to create greater efficiencies. rsitex.com