RSI

As a nationwide solutions provider, Renaissance Systems, Inc., RSI, consults, architects, implements and supports complete IT and cybersecurity initiatives. Whether we are working side-by-side your IT team or existing managed services provider, our IT and security experts will address immediate remediation needs and establish a baseline of your environment and security needs.

IT PROFESSIONAL SERVICES

Network Assessments

Core Network Backbone

Cloud Migration

Hardware Procurement

Systems Integration

Structured Cabling

Maximize your IT spend, reduce timelines for implementations, stay within budget, and bring your IT roadmap in focus. With project management and coordination layered into every engagement, clients easily achieve their IT operations objectives.

Whether you're a small operation or mid-enterprise organization, clients who engage RSI for IT services receive complete consultation, can solve problems faster and have a single point of contact with their vendors. Our team of IT experts will operate side-by-side your IT organization to help you achieve your objectives, leverage your existing infrastructure, or advance your operations into new technologies.

MANAGED SERVICES

Delivering 24×7 Live, US-Based Technical Support

At RSI, managed services is more than just watching your network. It's about being engaged with your IT team, proactively coordinating projects with vendors, and ensuring your network assets are available, scalable and protected. Our wide range of processes and functions will result in improved operations and predictable IT spending.

- 24×7 Live Tech Support
- Software & Firmware Updates
- Patch Management
- End-Point Monitoring & Security
- Monitoring up/down status
- Vendor Management and Coordination
- Strategic Technology Planning
- Annual/Bi-Annual Penetration Testing
- New User Assistance
- Moves-Adds-Changes

All RSI Managed IT Services clients receive:

- 24×7 Live Tech Support
- Comprehensive Onboarding Services
- Dedicated Support – the entire team will know how to service your organization
- Network Monitoring

MANAGED SECURITY

RSI's team of Cybersecurity specialists advise customers on technologies, processes, and practices designed to protect networks, devices, programs, and data and build your organization's overall cyber resilience.

With RSI's expertise and years of experience, organizations are better able to:

- Protect themselves from preventable incidents
- Efficiently respond to unexpected events
- Quickly mitigate threats

- Network Validation & Documentation
- Remote Desktop Support
- End Point Security
- Patch Management
- Managed Firewalls
- Unified Threat Management
- Active Threat Protection Security Operations Center

- Design, Assess, Plan, Implementation, Operations & Support
- Project Management
- Disaster Recovery Strategy (People, Process, Technologies)
- Business Continuity
- Cloud Architecture & Cloud Migration Services
- Compliance-Based IT Policies and Procedures

CYBERSECURITY PROFESSIONAL SERVICES

RSI's team of certified cybersecurity specialists can identify and prioritize your cybersecurity efforts across people, processes and technology.

- Readiness Assessments for Compliance & Risk (NIST, CMMC, HIPAA, PCI DSS, etc.)
- Security Architecture Assessments
- Office 365 Assessments
- Customized IT Documentation
  - Policies & Procedures
  - Incident Response Plans
  - Business Continuity Plans
  - IT Disaster Recovery Plans
- Remediation Management and Tracking
- Ransomware Prevention
- Forensics

- Network Penetration Testing Services
  - Network Penetration Tests & Vulnerability Scans - Continuous and 1x Tests
  - OWASP Top 10
  - Device Configuration Audits
  - Security Audits
  - Wireless Penetration Testing
  - Web Application Testing
- vCISO services
- Employee Training
- Business Email Compromise Prevention

RSI

About RSI: Since 1982, RSI has provided innovative technology solutions, advanced professional services and fully automated solutions for effective business workflow. With RSI, clients realize that relationships matter, and our quality is embedded into our culture. Through our proven Assess-Remediate-Maintain process, RSI helps clients manage complexity and drive a return on your IT investment. We serve the enterprise with proactive cyber security solutions, custom software development for business process improvement, and advanced IT operations to create greater efficiencies.

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