



# Overview of Services

RSI consults, designs, implements and supports complete IT, cybersecurity and voice solutions.

As a leading, nationwide provider for innovation and security, our focus is on the client need, operational excellence, reducing complexity and helping organizations get a return on their IT investment.

Managed Services  
Managed Security  
IT Professional Services  
Managed Voice  
Compliance

Delivering 24x7 Live  
US-Based  
Technical Support

## Getting Ahead. Staying Ahead.

Contact us today if you are interested in modernizing your IT operations and strengthening your security posture.

## Renaissance Systems, Inc.

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# Getting Ahead Staying Ahead



## IT PROFESSIONAL SERVICES

Maximize your IT spend, reduce timelines for implementations, stay within budget, and bring your IT roadmap in focus. With project management and coordination layered into every engagement, clients easily achieve their IT operations and modernization objectives.

- Network Assessments
- Core Network Backbone
- Cloud Migration
- Hardware Procurement
- Systems Integration
- Structured Cabling

## MANAGED SERVICES

RSI ensures that your network assets are available, scalable and protected. Our wide range of processes and functions will result in improved operations and predictable IT spending.

- 24x7 Live Tech Support
- Software & Firmware Updates
- Patch Management
- End-Point Monitoring & Security
- Monitoring up/down status
- Vendor Management and Coordination
- Strategic Technology Planning
- Annual/Bi-Annual Penetration Testing
- New User Assistance
- Moves-Adds-Changes

## MANAGED VOICE SERVICES

RSI specializes in delivering, implementing and supporting cutting-edge managed voice services through NEC's Univerge Blue portfolio, a robust cloud-based phone system and contact center solution.

- Hosted Solutions
- Voice over IP (VoIP) Telephony
- Unified Messaging
- Video Conferencing
- Team Collaboration

## MANAGED SECURITY

RSI's team of cybersecurity specialists advise customers on technologies, processes, and practices designed to protect networks, devices, programs, and data and build your organization's overall cyber resilience.

- Network Validation & Documentation
- Remote Desktop Support
- End Point Security
- Patch Management
- Managed Firewalls
- Unified Threat Management
- Active Threat Protection - SOC
- Design, Assess, Plan, Implementation, Operations & Support
- Disaster Recovery Strategy & Planning
- Business Continuity
- Compliance-Based IT Policies & Procedures

## CYBERSECURITY PROFESSIONAL SERVICES

- Readiness Assessments for Compliance & Risk (NIST, CMMC, HIPAA, PCI DSS, etc.)
- Security Architecture Assessments
- Office 365 Assessments
- Customized IT Documentation - Policies, Procedures and Plans
- Remediation Management and Tracking
- Ransomware Prevention
- Digital Forensics
- Network Penetration Tests / Vulnerability Scans
- Web Application and WiFi Penetration Tests
- Device Configuration Audits
- vCISO services
- Cybersecurity Training
- Phishing Simulations
- Domain Protection
- Business Email Compromise Prevention

